



PENNSYLVANIA
COUNCIL OF MEDIATORS

2006 Annual Conference

**20th Anniversary
Celebration:
Enhancing Mediation Skills**

April 28-29, 2006

**Center for Resolutions
26 East 4th Street
Media, Pennsylvania 19063
(610) 566-7710
www.center4resolutions.org**

This year's conference is hosted by the Center for Resolutions

CLE Credits Available

FRIDAY, April 28, 2006

PRE-CONFERENCE WORKSHOP

8:00-8:30 AM

Pre-Conference and Conference Registration

8:30 AM - 4:30 PM (lunch included)

Pre-Conference Workshop

INTRODUCTION TO FAMILY GROUP DECISION MAKING

Presented by Jim Nice, Family Unity Project, Sheridan, Oregon

This workshop is an overview of Family Group Decision Making (FGDM). It presents FGDM as a practice that invites a family, its extended family, and community to come together and plan for the welfare of their children. Workshop participants will understand FGDM, and be prepared, with the help of a coordinator/facilitator, to use and participate successfully in FGDM. This workshop presents the foundations of FGDM, the values and beliefs about children, families, and helping. It describes its history, the process, how participants prepare for FGDM, the steps of the meeting, and the follow-up after the meeting. It shows the advantages FGDM offers caseworkers, children, and their families in planning for safety and stability. FGDM challenges much in child welfare practice. This workshop will explore some of these challenges, and offer some practical ideas to overcome them. Current research on FGDM will be presented.

The PA counties using or preparing to use FGDM are: Dauphin, Adams, York, Chester, Cumberland, Bucks, Snyder, Lackawanna, Luzerne, Northumberland, Wayne, Elk, Clearfield, Huntingdon, Blair, Fulton, Somerset, Washington, Erie, Venango, and Cambria. Strongest FGDM leaders are Dauphin, Adams, Erie, Venango, and Washington Counties, which have received FGDM training based upon the Family Unity Model from Jim Nice. FGDM coordinators/facilitators must attend the one-day FGDM Introductory Workshop and an additional three-day training program to become employed locally as FGDM coordinators/facilitators.

The earliest FGDM in Pennsylvania began in Pittsburgh with a group of African-American social workers in Children and Youth during the early 1990s. Dauphin County was the first county to establish FGDM as a mainstream practice. Adams and Washington counties were the first in Pennsylvania and in the United States to make FGDM available to any family within their respective counties.

Provides 6.5 CLE credits

PCM ANNUAL CONFERENCE

5:00-6:00 PM

PCM Annual Meeting

The Annual Meeting is open to all. Membership input and participation is welcome and encouraged.

6:00-6:30 PM

20th Anniversary Wine & Cheese Reception

6:30-7:30 PM
PCM Friday Banquet

7:30-9:00 PM
PCM Friday Evening Program - Founders OF PCM: 20 Years in Review

Eileen Stief, founder of Center for Resolutions; Wendy Emrich, founder of PennACCORD; Fran Snyder, New Jersey Office of Dispute Resolution and Sister Brigid Lawler, founder of Good Shepherd Mediation Program

To celebrate PCM's 20th Anniversary, Wendy Emrich, Fran Snyder and Eileen Stief will engage in an in formal dialogue about what brought them together, their perceived need for formalizing and expanding mediation in Pennsylvania and the challenges they faced as they sought to gather mediators from cross the state to establish a centralized vision of mediation in Pennsylvania. This presentation will be followed by light refreshments and an opportunity for networking.

SATURDAY, APRIL 28, 2006

8:00-9:00 AM **CONFERENCE REGISTRATION**

8:00-9:00 AM **CONTINENTAL BREAKFAST**

9:00-9:15 AM **PRESIDENT'S WELCOME**
Gale McGloin, President, PCM Board of Directors

9:15-10:15 AM **SATURDAY PLENARY SESSION**

Advocating for Mediation at the Statewide Level: Building a Case for Support
Presented by Morgan Plant

Morgan Plant, a veteran Harrisburg lobbyist for non-profits and health and human service organizations, will address legislative and administrative strategies to assist in PCM's goal of establishing a statewide mediation office. She will discuss long term perspectives, building a critical mass of support, the development of coalitions and defusing potential political resistance. Ms. Plant will draw on her 35 years of experience to show how PCM can maximize the interest of potential adversaries without denigrating them, and map out strategies to help shape and guide the process and the product, which is the creation and development of a statewide mediation center.

Prior to founding her own firm in 1989, Ms. Plant was the Executive Director of Planned Parenthood Pennsylvania Affiliates, the state public affairs office for Planned Parenthood in Pennsylvania. She has done extensive public speaking and writing on a variety of topics related to women's issues, lobbying and advocacy.

She is active politically in Pennsylvania and was one of the founding board members of the Pennsylvania Women's Campaign Fund, a bi-partisan political action committee whose

purpose is to support the state legislative candidacies of progressive women. She was also a founding member of the Pennsylvania Association for Government Relations, and continues as a board member of PA's Campaign for Choice, a bi-partisan, pro-choice political action committee. Ms. Plant is a native of Washington D.C. where she lived and worked for many years before moving to Carlisle, Pennsylvania, in 1980.

WORKSHOPS

10:30 AM-12:30 PM SATURDAY MORNING WORKSHOPS

A1: Custody Mediation Programs in the Courts of Southeastern PA: A Work in Progress Edward Blumstein, Susan Edwards, Deb Gabor, David Kaplan, Daryl Klein

A review of the history of past and current custody mediation programs in the courts of Philadelphia, Montgomery, Chester and Northampton Counties. We will discuss what has and has not worked and engage participants in an interactive dialogue about their respective court programs and ideas for improvement. All skill levels welcome.

A2: Elder Mediation: How it is Different Kathryn Mariani, Montgomery County Mediation Center

Elder mediation is an emerging area of practice in the field of mediation. This workshop will combine lecture, discussion and video demonstration to introduce practicing mediators to the kinds of conflicts associated with aging and the special practice issues that arise when working with this population. All skill levels welcome.

A3: Right Listening Brenda Wolfer, Center for Resolutions, and Bill Withers, author, *The Conflict and Communication Activity Book*

Take active listening to a deeper level. By learning the components of Right Listening, mediators, negotiators and facilitators will increase their ability to effectively listen to not only what has been said but what has not been said. Participants will have the opportunity to practice Right Listening skills. All skill levels welcome.

A4: Restorative Justice in Schools Dawn Lehman, Pittsburgh Mediation Center

Explore how restorative justice can be a complement to existing peer mediation programs. This workshop will review frameworks for restorative justice in schools, provide an opportunity to share experiences with school partnerships, and an example of how the restorative justice conference model has been adapted to meet the specific needs of a school community. All levels of participants welcome.

12:30 - 1:45 PM LUNCH (included in registration)

1:45 - 3:45 PM SATURDAY AFTERNOON WORKSHOPS:

B1: Mediator As Negotiation Coach

Jenny Beer, Principal, JB Intercultural Consulting

As negotiation coach, how can mediators guide disputing parties to be better prepared and more effective at the mediation table? We'll discuss negotiation fundamentals and do one brief role play. Other topics include: preparing parties before a session, encouraging inquiry rather than accusation and persuasion, testing boundaries, tangible and intangible elements, managing information exchange, trade-offs and packages, designing process, and relative importance of relationship/practical outcomes. All skill levels welcome.

B2: When the Mediator is Caught in the Middle

Winnie Backlund, M.Ed., Director of Training, Montgomery County Mediation Center

What's the impact on the process when the parties' perception of the mediator's intervention is different from the mediator's intent? This workshop will address how to respond to client anger and emotion when directed toward the mediator. Participants will consider reasons for the client's response and examine how mediators support or supplant impartiality and client self-determination. Experienced participants welcome.

B3: Spirituality and Mediation

Cynthia Lehman, Esquire

How might the mediator's own spiritual, emotional or mental state impact on mediation? The presenter will share spiritual and energy techniques to help create an inner state that has a positive impact on mediation. Participants will be invited to share insights and experiences. All skill levels welcome.

B4: For Love or Money: Selling Conflict Resolution

Gale McGloin, Executive Director, Pittsburgh Mediation Center

Community mediation centers need unrestricted funds to cover the costs of administration, existing programs and to design and pilot new projects. This workshop will look at the intersection of Marketing, Public Relations, and fundraising and discuss concrete strategies to enhance your center's bottom line. Come prepared to share ideas and leave with a plan!

See the next page for hotel and registration information.

Room Accommodations

Media Inn	Concordville Inn Best Western	McIntosh Inn
435 E. Baltimore Pike Media, PA 19063 610-566-6500 (8 blocks)	Rt. 322 and US 1 Concordville, PA 610-358-9400 (8 miles)	US 1 and Rt. 352 Media, PA 19063 610-565-5800 (2 miles)

Directions to Conference Site

**Center for Resolutions
26 East 4th Street, Media, PA
610-566-7710**

FROM the Pennsylvania Turnpike: Take Exit 326 Valley Forge. After the toll plaza, follow signs for Rt. 76 to Exit 331-A for Rt. 476 South (Chester). Take 476 South to Exit 5, Lima/Springfield. At the light on the exit ramp, bear right onto US 1 South. Follow for about 200 yards to the State Road Exit. Exit at State Road and proceed to stop sign. Turn right and follow State Road across Rt. 252, approximately 1 mile. After crossing Rt. 252, the State Road changes to Monroe St.. Follow 4 blocks to East 4th Street. Turn right onto East 4th Street. The Center for Resolutions is the first building on the left (red brick with green trim). Go past the building and the entrance to the parking lot will become visible. You will be in the parking lot for the Montgomery County Municipal Center. Look for the Community Center and enter through the double doors under the Community Center sign, turn left and follow through to the Community Center room for registration.

FROM Baltimore Pike: Traveling South on Baltimore Pike, when you reach the Boro of Media, turn right at Rt. 252 (Mobil station on near corner) and follow to 4th Street. Turn left onto 4th. Follow 4th Street to Monroe (2 blocks) and cross Monroe; we are the first building on your left. Follow above instructions for parking.

FROM Route 352: From either Rt. 352 north or south, exit at US 1 North. This will put you onto Baltimore Pike and you will be heading north to Media. Traveling North on Baltimore Pike, after you reach Media Boro, go to the fourth light (a Wawa on your right and the Media post office on your left) and turn left onto Monroe. Follow to 4th Street. See parking instructions above.

FROM I-95: Rt. 476 empties onto I-95. Just look for signs that read Rt. 476 North/Plymouth Meeting (Blue Route). Take Rt. 476 to Exit 3 and follow directions above.

See the next page for the Registration Form

There are two ways to register:

1. Pay by check: Print out the attached form and send it with your check to the address indicated.
2. Pay by credit card: Connect to the PCM web site at www.pamediation.org and follow the instructions to complete the registration form and pay by PayPal (a secure system.)

REGISTRATION FORM

Name _____

Address _____

City/State/Zip _____

Phone (day) _____ (evening) _____ Email _____

PRE-CONFERENCE FEES: Friday

Includes Jim Nice's Pre-conference workshop and lunch

PCM Member: \$100.00 _____; after April 14, 2006: \$125.00 _____

Non-Member: \$125.00 _____; after April 14, 2006: \$150.00 _____

Student: \$40.00 _____ (must enclose copy of Student I.D.)

Volunteer Mediator: \$50.00 _____ (I never mediate for a fee)

6.5 CLE's for Pre-conference: \$45.00 _____

CONFERENCE FEES: Friday Evening and Saturday

Includes Friday Evening Program, Saturday workshops and Saturday continental breakfast and lunch

****Friday dinner is extra****

PCM Member: \$100.00 _____; after April 14, 2006: \$125.00 _____

Non-member: \$125.00 _____; after April 14, 2006: \$150.00 _____

Student: \$50.00 _____ (must enclose copy if student I.D.)

Volunteer Mediator: \$50.00 _____ (I never mediate for a fee)

4 CLE's for Saturday Workshops: \$30.00 _____

Friday Reception & Dinner Buffet: \$25.00 _____

Saturday Workshop Choices

Morning Session:

1st Choice A1 _____ A2 _____ A3 _____ A4 _____

2nd Choice A1 _____ A2 _____ A3 _____ A4 _____

Afternoon Session:

1st Choice B1 _____ B2 _____ B3 _____ B4 _____

2nd Choice B1 _____ B2 _____ B3 _____ B4 _____

Join PCM now and attend for the Member rate

Individual/Organization membership, add \$50 _____ Volunteer membership, add \$30 _____

TOTAL ENCLOSED: \$ _____

A 25% cancellation fee will be applied after April 14, 2006.

- **Return this form and your check made out to "PCM" to:**
Phoebe Sheftel, 414 Barclay Road, Rosemont, PA 19010 (610) 526-1802.
- **For questions about the conference or registration:** Contact Barbara Foxman at (215) 248-3006.
- **For CLE questions:** Contact Dorothy Davis at Good Shepherd Mediation Program weekdays between 1:00 – 5:00 pm at (215) 843-5413.